

ASIAN CREDIT UNION FORUM 2019

Theme: Making Positive Impact on People's Lives
*Through Cohesion for Financial Stability, Good Governance
and Inclusivity of Asian Credit Union Networks*

September 26 to 28, 2019 - Kuala Lumpur, MALAYSIA

Early Bird Registration by May 10, 2019



ORGANIZER



ASSOCIATION OF
ASIAN CONFEDERATION OF
CREDIT UNIONS

HOSTS



ASSOCIATION OF
COOPERATIVE CREDIT UNIONS
OF MALAYSIA



WORKER'S CREDIT COOPERATIVE
SOCIETY LTD.

Venue: Berjaya Times Square Hotel, Kuala Lumpur - www.berjahotel.com

1 Jalan Imbi, 55100 Kuala Lumpur, Malaysia

STRONGER TOGETHER. GROWING TOGETHER.



Dear Credit Union Friends,

We are very pleased to invite you to attend the Asian Credit Union Forum Theme: Making Positive Impact on the Lives of People through Ethical Cohesion for Financial Stability, Good Governance and Inclusivity of Asian Credit Union Networks in Kuala Lumpur, Malaysia. After 8 years, our hosts – the Association of Cooperative Credit Unions (ACCUM) and the Worker's Cooperative Credit Society Ltd. (KKP) have waited for this great opportunity to extend their utmost hospitality and friendship. Our theme has three main breakout sessions tracks:

- **Financial Stability:** the track leads to the discussion of the fiduciary duty of the Board in ensuring the financial stability of the credit unions and the credit union network. It will also focus on the measurement of the member's economic upliftment as impact of the services the credit unions provide. The session encourages credit union networks to seriously advance policies that boost the levels of social impact in order to contribute globally to the improvement of society.
- **Good Governance:** The question of "how to improve governance?" is, of course, the most pressing from a policy perspective. For the first time, the forum would objectively share known cases on governance failures and subsequently learn lessons from these occurrences. The track would discuss the good governance soft facts (behavior and culture) and will be capped by the

introduction of the governance quality assurance tool.

- **Inclusivity:** is a moral responsibility of credit unions to give a diverse voices platform for the community they operate. Inclusivity is the accessibility of the services of credit unions by a broad range of population irrespective of any differences without the need to specially adapt them. In this track, we intend to review the outreach of credit unions on the poor, women and youth.

All in all, attending our forum presents a great value and an excellent opportunity to meet experts and learn about the latest development in the credit union movement.

We also encourage you to discover what Kuala Lumpur offers. The catchy tourism slogan 'Malaysia, Truly Asia' continues to ring true as this country really is a potpourri of Asian cultures. Make this conference is a fantastic and memorable event.

Register by May 10, 2019 to save US\$100. Do not miss this opportunity! Register today through your federation or online to our website www.aaccu.coop. Visa, Mastercard, JCB Cards are accepted.

We look forward to seeing you in Malaysia. Thank you!

We look forward to seeing you in Malaysia... **Register now!**

FORUM AT GLANCE

PRE - FORUM WORKSHOPS

23 to 25 September

Monday to Wednesday

- CEOs Workshop – exclusively for CEOs/ General Managers of ACCU Member organizations (national federations)
- HRD Workshop – open for national federation/ credit union staff in-charge of Human Resource Development
- Youth Workshop – open for federation/credit union youth marketing staff
- Gender Workshop – women leaders and staff in charge of Gender promotion in federations/ credit unions

26 SEPT. - THURSDAY

08:00 - 11:30	Credit Union Visits
11:30 - 13:00	Lunch
13:00 - 8:00	Cultural Immersion
20:00	Back to the Hotel

27 SEPT. - FRIDAY

08:00 - 08:30	Arrival of Guests, Invitees, and participants
08:30 - 09:00	Parade of Nations - Flag hoisting
09:00 - 09:15	Forum Welcome - ACCU President and ACCUM and KKP Chairmen
09:15 - 09:45	Keynote Speech
09:45 - 10:00	Recognition Award and ACCES Accreditation
10:00 - 10:45	Introduction of the Forum and Vote of Thanks/Photo Session
10:45 - 11:30	Plenary 1: Reporting back: 2018 Forum Recommendations
11:30 - 12:30	Plenary 2: Be a Culture Keeper™
12:30 - 13:30	Lunch Break
13:30 - 14:30	Plenary 3: ANGKASA Experience on Financial Cooperative Development
14:30 - 15:30	Plenary 4: Sustainable Development Goals Monitor for Asian Credit Unions
15:30 - 16:00	Coffee Break
16:00 - 17:30	<ul style="list-style-type: none"> • Financial Stability: Building a Solid-Rock Financial Foundation for Credit Unions • Good Governance: Lessons Learned - Known Cases of Governance Failures in Credit Unions • Inclusivity: Building Diverse and Inclusive Financial Services for the Communities Credit Unions Serve

28 SEPT. - SATURDAY

08:30 – 10:00	Plenary 5: “Internet of Things” is here to stay - How Credit Unions Should Respond?
10:00-10:30	Coffee Break
10:30 – 12:00	<ul style="list-style-type: none"> • Financial Stability: Building Wealth for Members as Foundation for Credit Union Network’s Financial Stability • Good Governance: Soft Fact - Building Behavior and Culture Aligned to Credit Union Purpose • Inclusivity: Empowerment- Improving Women and Youth Access to Business Development Services
12:00 – 13:00	Lunch Break
13:00 – 15:00	<ul style="list-style-type: none"> • Financial Stability: Protecting Members’ Interest of members through Regulation and National Reserve Fund for Credit Unions • Good Governance: Quality Assurance Framework for Credit Union Networks (Business Solution) • Inclusivity: Optimizing Diversity by Leveraging the Power of Inclusion
15:00 - 15:30	Coffee Break
15:30 – 16:15	Plenary 6: Words of Wisdom from the Founding President of ACCU
16:15 – 16:45	Plenary 7: Forum Recommendations
16:45 – 17:00	Closing
18:30 onwards	International Night



REASONS IN ATTENDING THE FORUM

- EXPLORE** the challenges and future directions of credit union services.
- EXCELLENT OPPORTUNITY** to network, gain professional advice from credit union experts.
- INTENSE & INTERACTIVE LEARNING** - we guarantee you will recoup your investment in this forum by implementing just few recommendations.
- OBTAIN** a complimentary presentation materials that can be downloaded from www.aaccu.coop. These will serve as helpful resources long after you have attended the forum.
- GAIN** practical and hands-on experiences in best practice and frameworks in demonstrating the credit union difference.
- RECEIVE** a formal Certificate of Completion, which documents your training achievement and commitment to continuing professional development.
- CHOICE TO CUSTOMIZE LEARNING** by participating in the unique interactive workshop sessions.
- RENEW** your friendship and network
- ACQUIRE** new knowledge to transform your leaders & staff for optimum effectiveness.
- BUILD** new friendships beyond your country.

PRICE:

Conference	EARLY BIRD (Payment Received on or before May 10, 2019)		REGULAR (Payment Received after May 10, 2019)	
	Single (USD)	Twin (USD)	Single (USD)	Twin (USD)
1. CEO Pre-Forum Workshop Asian CU Forum Annual General Meeting (Sept. 22 to 30, 2019)**	1,500	1,100	1,600	1,200
2. HRD/Woman/Youth Pre-Forum Workshop Asian CU Forum (Sept. 22 to 29, 2019)**	1,375	1,000	1,475	1,100
3. Asian CU Forum (Sept. 25 to 29, 2019)**	850	650	950	750
4. Asian CU Forum Annual General Meeting (Sept. 25 to 30, 2019)**	1,050	775	1,150	875
5. Non-member Fee*	100	100	100	100

*Individual/Organization not an affiliate of ACCU is required to pay additional USD 100.

**The dates are inclusive of arrival and departure

METHOD OF PAYMENT:

- Bank Transfer (please request the bank account details from ACCU accumail@aaccu.coop or kamon@aaccu.coop and send receipt of bank transfer by Fax: 662-496-1263 or e-mail copy
- For group registration, payment can be made through ACCU member organization. Official receipt of payment should accompany the registration form.

Note: Registration fee is inclusive of accomodation (single/twin) room, conference kit, field visit, social events and meal starting from dinner of arrival to breakfast of departure. The stated dates includes arrival and departure days.

**Early Bird Registration by
May 10, 2019**

CANCELLATION & TRANSFERS:

- ✓ If you are unable to attend, a substitute participant is welcome to attend in your place (same gender) at no additional charges if you inform on or before August 13, 2019;
- ✓ A full refund deducting 20% administrative charge, will be given if cancellation is received in writing 45 working days prior to the Pre-Forum Workshop (on or before July 19, 2019);
- ✓ A 50% refund will be given if cancellation is received in writing 30 working days prior to the Pre-Forum Workshop (after July 19, but on or before August 13, 2019);
- ✓ No refund can be made for cancellation received less than 30 working days (after August 13) before the workshop and forum;
- ✓ An admission letter will be sent to you prior to the event.



The Association of Asian Confederation of Credit Unions is the regional trade and development organization for credit unions representing 35.1 million individual members from 30,473 credit unions in 22 countries. Established in 1971, ACCU works in partnership with members to promote and strengthen credit unions as effective instruments for the socioeconomic development of people.

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HOSTS:



Hosts to the event are the Association of Co-operative Credit Unions Malaysia or Kesatuan Koperasi-Koperasi Kredit Malaysia (ACCUM) and the Worker's Credit Cooperative Society Ltd. or - Koperasi Kredit Pekerja-Pekerja Malaysia Berhad (KKP). ACCUM is the national service organization for financial cooperatives while KKP is the primary cooperative with nationwide scope of operation. Both ACCUM and KKP are active member of ACCU. KKP has become a member of ACCU in the 70s.

Contact Address:

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OUR VENUE:

Berjaya Times Square Hotel is a family-friendly Kuala Lumpur hotel is located in the shopping district, within a 10-minute walk of Berjaya Times Square, Sungei Wang Plaza and Lot 10 Shopping Centre.

Pavilion Kuala Lumpur and Kuala Lumpur Convention Centre are also within 1 mile (2 km). Imbi Station is only a 2-minute walk and Hang Tuah Station is 8 minutes.

Hotel features 2 restaurants, an outdoor pool and a fitness centre are available at this hotel. WIFI in public areas is free.

